

Association for the promotion of good governance and preformance "SHIFT": Internal Reporting Channels – Practical and Accessible

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Project duration: 2 months (01.08.2025-30.09.2025)

Partner organization: Pravni center za varstvo človekovih pravic in okolja – PIC (Slovenia)

Objective:

The project builds upon a previously implemented initiative by the association Pomak, which addressed all available channels for reporting irregularities. This new project, carried out in cooperation with the Slovenian partner organization PIC, focuses exclusively on internal reporting channels within local self-government units, where key obstacles and the need for clear, practical guidelines for designated confidential persons have been identified.

The main objective is to develop the first digital e-Manual in Croatia, containing detailed procedural instructions for receiving and handling whistleblower reports within institutions. The manual will help alleviate the burden on external reporting channels and empower confidential persons to act appropriately, thereby improving transparency and institutional accountability. Cross-border cooperation with PIC ensures the quality and alignment of the content with the EU Whistleblower Directive.

Expected results:

- **Result 1: The developed and tested e-Manual for internal reporting of irregularities is applied** – the manual will be publicly published and tested in cooperation with at least three confidential persons from three different local self-government units.
- **Result 2: Strengthened capacities of the applicant and the partner through cross-border cooperation, online mentoring, and knowledge exchange** – capacities will be strengthened through the organization of at least six online mentoring meetings, integration of new legal guidelines into the e-Manual based on legal consultations with PIC, and the adoption of a joint final statement by Pomak and PIC on the applied knowledge.
- **Result 3: The manual is widely disseminated to the interested public and key stakeholders** – the manual will be disseminated to at least 30 local self-government units, with a minimum of five feedback responses collected, at least two media publications, and at least five posts on social media.

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